

9 INCOME VERIFICATION

Incomes covered in this section include:

Permanent Full Time	Bonus/Commission	Shift/Overtime
Car Benefits	Allowances	Salary Sacrifice
Salary Packaging	Rental Income	Self-Employed
Permanent Part-time	Second Job	Contract Income
Casual Employment	Family Tax Benefit	Child Maintenance
Veterans Affairs/War Widow	rs/Carers Pensions	Overseas Income

Where any doubt or question exist in relation to the authenticity/validity of the verification documentation, employment verification via telephone is to be completed.

		Minimum 3 months with current employment; OR		
	Permanent Full	Minimum 12 months in a similar role/ industry utilising a similar skill set. Must be supported by:		
		Evidenced by 2 computerised payslips (2 of the last 3) no older than 60 days; and must include employer's name;		
	Time /	Must include employee's name;		
Local Income	Part Time	Deduction amounts for pay cycle including Super; YTD		
	(100%)	totals including super deductions.		
		Applicants that are unable to provide a comprehensive credit report that showing a credit Score <600 or an overall NSI <\$500 or DTI >6 require the following supplementary supporting documents:		
		3 months bank account statements showing regular salary credits OR		
		Income statement from ATO (via MyGov). Screenshot acceptable to support current income figure.		
		Evidenced by the latest 3 months for regular income employee and 6 months for irregular income employee personal bank account statements showing a regular salary credit; And Employer letter or employment agreement on company letterhead		
	Permanent Full Time / Part Time	As a minimum the employer letter or agreement should show the borrower's name, employer's name and address and business identifier.		
Foreign Income	(100%)	Additional supporting documentation confirming employment may be requested at the discretion of the DLA Holder.		
		Minimum 12 months in current employment; OR		
		Minimum 2 years in the same role/industry utilising a similar skill set.		
	Casual (100%)	Must be supported by of the following;		
		Most recent pay slip or employment agreement on company letterhead, AND		
		12 months Bank Statements OR		
		Income statement from ATO (via MyGov)/ Individual Tax return and Notice of Assessment to evidence 12 months income.		
		Assessment to evidence 12 months income Caution should be exercised where casual income is the sole source of income		
Local Income				



ALL	Bonus/ Commission (80%)	When expected to be a regular component of a borrower's salary, bonus income can be considered: Regular monthly/quarterly basis, income to be evidenced for 12 months. Annual/irregular payments, income to be evidenced over 2 years.
ALL	Shift/Overtime (80%)	When expected to be a regular component of a borrower's salary and if evidenced over the most recent 12-month payment cycle (all types of industries). ***Employees working as an essential service OR can evidence that overtime is a condition of employment, can consider as 100% of income as part of servicing. Permanent Full Time income verification to apply. Satisfactory evidence that may be used to evidence shift/overtime is a condition of employment are the Employment Contract or an Employment Letter.
ALL	Car Benefits	If the applicant's employer is providing a fully maintained car (not part of packaged income) then a maximum of \$3,500 per annum (post tax) can be included in loan serviceability calculations. This benefit must be evidenced by an Employment contract.
ALL	Allowances- PAYG income (80%)	Allowances are acceptable however when utilising allowances for servicing purposes, care must be exercised to identify allowances that are associated with reimbursement of expenses (e.g., tool, uniform, entertainment), where generally these allowances would be 100% offset against an expense versus allowances to compensate for specialties of the occupation. (e.g., remote living allowance) ***Employees working as an essential service, can consider as 100% of income as part of servicing. Permanent Full Time income verification to apply.
ALL	Salary Sacrifice	Some occupations e.g., Clergy, Health, Charity workers can elect to have only a portion of their income "salary sacrificed" i.e. deducted before tax. The "deducted" payments can be allocated for mortgage payments, utility bills or the like. If a borrower presents with a portion of their income "salary sacrificed", this portion can be inserted into the Family Tax Benefit box of the servicing calculator so as not to be included in the income to be taxed. Care must be taken to obtain confirmation of the amount, either from documentation already held (e.g., Payslip, etc.) or a letter from the employer. Many PAYG employees are also able to salary sacrifice amounts for superannuation – if a borrower says he can cease doing this to be able to meet servicing criteria, this must then be added to the taxable portion of their income with confirmation in
ALL	Salary Packaging	Total package excluding the compulsory employer superannuation contributions can be used as the gross income. Unless clearly indicated on documentation already held (e.g., Voluntary Superannuation on Payslip etc.) all non-cash components of the package are subject to confirmation via letter from the employer that the borrower has the option to convert these items to cash.
Foreign Income	Self-Employed Full Doc (100%)	 Latest 2 years' Financial Statements (including Profit & Loss Statement and Balance Sheet); Latest 6 months Personal Bank Account Statements. Where applicable, latest 2 years' Company Tax Returns



		The applicant ha	as been 100% self-employed for a minimum of 24 months.	
		latest 6 months personal bank account statements;		
		Accountant declaration confirming applicants' income: o as declared in the		
Foreign	Self-		tion form; or ⊙ such other amount that is verifiable by the accountant;	
Income	Employed Alt		there is a variance in the amounts the lesser figure is to be utilised for	
	Doc 100%		ability assessment;	
		Signed Self-Declaration of income by Borrower/Guarantor		
		Plus, one of the options below		
			One of the following:	
			Accountant's Letter confirming income	
		≤80% LVR	12 months BAS statements from ATO Portal	
			12 months business bank statements serviceability assessment.	
			Two of the following:	
			Accountant's Letter confirming income	
		≤80% LVR	6 months BAS statements from ATO Portal	
			6 months business bank statements serviceability	
			assessment.	
	BGC 10076	Any supporting document should be in line with the declared income. Ensure to make further enquiries should discrepancies appear.		
Local Income		BAS statements can be issued Annually, Quarterly and Monthly. (Note Annual BAS should not be used without support of recent trading statements or accountant certification). The most recent BAS must be obtained and prior copies covering the most recent 6/12 months. Please see ATO website for current BAS due dates to ensure you have the most recent copy. BAS must be issued from the ATO portal and will have identifier numbers on the top right and a receipt ID.		
		BAS Calculation Total Sales (G1)	n as follows:	
		Less Owed by ATO (1B) – must be multiplied by 11 before subtracting		
		Less wages paid (W1)		
		Equals Income for each period, add total 6/12 months and obtain annual figure.		
		Income used in s	ervicing must not exceed declared income.	
		Trading statements Calculation guideline as follows: Add total revenue credited to the account for last 6/12 months Annualise to a yearly figure and review, if 40% of total revenue is in line with declared income then income is acceptable. It is important to note that 40% is only a guideline and will vary on industry especially service vs goods.		
		Please use judgement and review income and expenditure from trading statements and note any consistent debits and credits and identify what looks to be standard trade is in line with declared income.		
		certification wher	nts are typically used as a support function of BAS or Accountants re questions may be raised about the validity of the income source. holder for guidance where inconsistencies arise.	
	Accountant certification guideline as follows: Ensure all steps are followed as part of verifying 9.1.2 Accountant verification of the figure verified can be used.			



ALL	Second Job (100%)	As per Permanent Full-Time income earners, when their term with the current employer is 12 months or greater.
	Casual Employment (100%)	If employed for a minimum 6 months and prior employment can be verified for at least another 6 months. NOTE: Income for assessment purposes is based on 46 weeks of the year to allow for unpaid leave (i.e. 2 weeks sick leave and 4 weeks annual leave). Must have minimum 2 years work experience.
	Shift/Overtime (100%)	When expected to be a regular component of a borrower's salary and if evidenced over the most recent 6-month payment cycle (all types of industries).
Near Prime,	Permanent Part time / Second Job	Acceptable if employed for a minimum of 6 months. Supported by 2 current pay slips and 3 months bank statements or current income statements from ATO portal.
Specialist & Specialist Plus	Allowances PAYG income (100%)	Allowances are acceptable however when utilising allowances for servicing purposes, care must be exercised to identify allowances that are associated with reimbursement of expenses (e.g. tool, uniform, entertainment), where generally these allowances would be 100% offset against an expense versus allowances to compensate for specialties of the occupation. (e.g., remote living allowance)
	Investment Income (80%)	Dividends, interest, or other investment income that can be verified assessed at 80% or as otherwise evidenced via bank statements or tax returns for last 12 months
	If employed by family	In support of validity of income, the latest tax return must be provided OR last 6 months bank statements
	Contract Incomes (100%)	If they have worked in the same role/industry utilising a similar skill set for a minimum of 2 years, as per Permanent Full Time.



Local	Family Tax Benefit (100%)	Where an applicant is receiving a FTB payment (paid via the Family Assistance Office or the Australian Tax Office) for a dependent child / children, this payment may be used as supplementary income for the purposes of mitigating marginal serviceability where the following conditions are met: • The payment must be a FTB payment (Part A and Part B only) made by the Federal Government. • Maximum age of the dependent child / children to be 13 years old. • Evidence of the payment must be provided through provision of the statements issued by Family Assistance Office – fortnightly or annually. • FTB (Part A and Part B) should only be considered as supplementary income source to the application, where the mainstream of income is from any of the following: • PAYG • Self-Employed • Rental income • Investment income
	Child Maintenance Income (100%)	 Verification that the maintenance agreement is registered with the Child Support Agency. Maximum age of maintained child to be 13 years old and evidence that agreement has at least 5 years to run. (to age 18). Evidence of consistent payments through the past six months bank statements. Should be considered supplementary income and used to mitigate a marginal servicing position.
	Veterans Affairs/ War Widows/ Carers Pensions (100%)	Veterans Affairs/War Widows/Carers Pensions incomes are subject to: Satisfactory evidence from relevant Government Department. These payments should only be considered as supplementary income source to the application, where the mainstream of income is from any of the following: PAYG Self-Employed Rental income Investment income Other government payments such as unemployment (e.g. New Start) and sickness benefits are unacceptable for the purposes of determining serviceability.



ALL	Net Rental Income (80%)	Net Rental incomes are assessed (or 80% of anticipated gross/market rental if property is vacant or yet to settle). Acceptable evidence is: Current lease agreement supported by 6 months bank statements, or Current rental statement, or 2 x Rental appraisal from licensed real estate agents, or Panel valuer's estimates of the likely rental income. When rent is derived from a share in an investment property then only the borrower's share of rental income is allowed. Where rent is earned through a serviced apartment or Airbnb equivalent, we must review the 12 months of actual earnings to consider. The shading may be increased to 60% at BC DLA holder discretion. Caution should be applied where rental guarantees are involved or when the rental income appears high when compared to the value of the property. We need to ensure the income is sustainable and not linked to a short-term venture (e.g.: mining, display homes)
	Investment Income (80%)	Dividends, interest or other investment income that can be verified assessed at 80% or as otherwise evidenced via long term average.
	Net Rental Income (80%)	Rental income taken at 80% from investment properties held in superannuation fund. Rental income for servicing not to exceed 6% of property valuation. Current lease agreement, or Rental statement, or Letter from licensed real estate agents, or Panel valuer's estimates of the likely rental income. NRAS taken at 60% from investment properties held in super fund. NDIS for existing rental can be considered at 80% of the valuation or current lease agreement (Must use the lower of the two)
	income (100%)	return capped at 3% Long term strategies that deliver a higher return may be considered. Should the surplus income be left in a CMA or similar – the CMA rate can be used for interest income purposes. Note: Should the proposal have an offset and it's the client's intention to offset the residual funds. The offset rate of return can be used for interest income purposes.
SMSF	Super Guarantee and Contributions	The minimum SGC is 11.00% and can vary by employer if they provide an increased SGC package. This must be evidenced via employment letter and supported by pay slips. Superannuation contributions to be included and taken at 100%. Superannuation contributions will be considered (up to the allowed ATO limits), however contributions in excess of this will be allowed if evidenced in line with policy. Additional taxation applicable will need to be factored in and this taxation will need to be added to the annual running cost. Additional contributions can be accepted if regular over a 6-month period, evidenced to super records (Employer or SMSF). Regular is defined as: At least monthly). Irregular contributions can be accepted if evidenced over 2 financial years (lower amount to be used) Outside of this, if the client/s have not paid additional super contributions and have the capacity, these can be accepted, subject to the members ability to service personal borrowings outside of super. The additional contribution will need to be added as an



Local Income	Self-Employed Full Doc (100%)	 Latest 2 years financials (personal and company) Individual Tax returns and Notice of Assessments and if applicable; Company Tax Returns, Trust Tax and Accountant generated financials with full Profit and Balance sheet. ABN search must be completed
		Alternative: The most recent years tax assessment & financials can be accepted stand alone for servicing, if the ABN has been registered for 2 years or greater and the clients individual credit score is ≥ 700. GST must be registered for at least 12 months.
ALL	Self-Employed Full Doc (Variance in income)	BCS reserves the right to request interim financials, tax statements from the ATO portal and/or Business Activity Statements if the need arises. An average of the last two years income will be the default position for use in serviceability calculation. A credit assessor will need to consider the following when making their credit assessment to determine whether the default position is appropriate given the circumstances presented by the borrower. Where the variance between the last two years is ≤ 20% it is acceptable to consider the most recent year's income figure in servicing if required. Where the income has decreased from the previous year without satisfactory explanation, it is appropriate to adopt the most recent year's income in your servicing assessment. Additional supporting documentation may be requested at the discretion of DLA Holder. Note: Where the business/company's income has increased/decreased substantially over the last 2 financial years (i.e. variance of greater than 20%), an explanation of the cause(s) should be obtained and retained on file to support the treatment of income used in the serviceability calculation.
ALL	Self-Employed Full Doc (Add Backs) (100%)	 The following add-backs are permitted in loan serviceability calculation: Incomes/Salaries (not already included in calculation of personal gross incomes); Interest paid (as evidenced within the Profit and Loss Statement) can be used as an add-back where the associated debt repayments are included in the applicants servicing position (i.e. Include repayment/commitment on debts and allow add-back of interest on the same debts); Superannuation contributions in excess of statutory level; Depreciation (where underpinning the replacement cost of an "essential asset that assists in the generation of business income", an appropriate haircut may be considered on a case by case basis); Non-recurring expenses (explanation required from company accountant as to the nature of the expenses). Note: When adding back "excess Superannuation", "interest paid on debts no longer current" and other "non-recurring expenses", these should be added back as "Taxable Income" for the company in the servicing spreadsheet. The following are examples of add-backs not permitted under these underwriting guidelines: Rentals paid for leased assets that the company does not own; Research and Development.

Note: Foreign Currency Risk is mitigated via the shading of a borrower's net surplus income (refer Section 11).



8.2 Self Employed Small Business/Company Incomes

		An applicant who derives their income from a business which is owned solely or jointly with other parties and exhibits control or significant influence is regarded as Self Employed.
		This type of income is acceptable if the applicants are sole owners, partners or proprietors of small business, or there is a clear agreement regarding partnership income/distribution of profits. In the case of shared income, only the borrower's share should be included. This may also include the net income of any company that is a family investment company and/or a trustee company for a family trust fund.
		A minimum of the last 2 financial years' incomes (e.g. defined in Australia as 1 July to 30 June the following year) should be taken into account when assessing the loan serviceability of a self-employed applicant.
	ALL	The most recent year's financials are to be no older than 18 months . Where applicable, the last 2 years' Company Tax Returns should be taken into account when assessing the loan serviceability.
		 Full Doc Loans, in assessing company net profit, attention must be given to the following points: Net profit is income received in the normal course of business. When the profit before tax figure is used, then the current company tax rate
Self Employed		 should apply to derive the after-tax position. There must be no double counting, e.g. net profit is derived after deduction of Director/Consulting fees, salaries or other forms of remuneration paid to shareholders/partners/directors in the business. The net profit used for the assessment of loan serviceability should reflect a
FULL DOC		 The net profit used for the assessment of loan serviceability should reflect a company's true cash flow position, rather than purely an "accounting" profit in the context of accrual accounting.
		 All applicants (Directors/ Shareholders/ Trustees) need to provide tax returns for the last 2 financial years Shareholders defined as 25% or more
	Local	Income evidence must be provided from:
		o 2 years financials (personal and company)
	Income	ABN search must be completed
		Alternative : The most recent years tax assessment & financials can be accepted stand alone for servicing, if the ABN has been registered for 2 years or greater, GST registered for 12 months or greater and the clients individual credit score is ≥ 700
		 For non-resident borrowers, a minimum of 6 months business or personal bank account statements are required, along with financial reports over a 2-year period. Additional verification of a non-resident self-employed applicant will include a credit and PEP check on the business/company and web presence.
	Foreign Income	• If the applicant has a share of a large business / corporation where there may be significant issues of capital expenditure, working capital and more complex accounting, the business income should not be included for the purpose of calculating loan serviceability. Unless a specific case can be made, a borrower's loan serviceability should be derived on the basis of remuneration received from the company, e.g. salary, director's fees, dividends, etc. to identify recurring incomes or distributed incomes from the business/company
		to the owner.



		 Signed Self-Declaration of income by Borrower/Guarantor Plus, one of the options below 		
	Local Income	≤80% LVR	One of the following:	
Self Employed ALT DOC		≤80% LVR	Two of the following: Accountant's Letter confirming income 6 months BAS statements from ATO Portal 6 months business bank statements serviceability assessment.	
		NB: When adopting two form verification, any inconsistencies must be mitigated with commentary from either accountant, borrower, or supplementary documentary documentary from either accountant, borrower, or supplementary documentary documentary from either accountant, borrower, or supplementary from either accountant, borrower, accountant from either accountant from eithe		
	Foreign Income	Acco • A mi • Add a cro • Busi	me used in the calculation of serviceability is to be supported by an countants Declaration in the approved format; and inimum of 6 months personal bank account statements; and itional verification of a non-resident self-employed applicant will include edit and PEP check on the borrower; and iness/company register checks and web presence.	
Commercial		approvers f		
Lease Doc			by using the Lease Doc method of calculation.	
		The Lease Doc method assesses serviceability based upon the security properties rental income only. The interest coverage ratio (ICR) of at least 1.30 is required to demonstrate acceptable serviceability.		
			Only available for commercial property • Minimum 12 months remaining on lease. WALE calculation is to be considered in line with location risk. This structure is not available for NCC Regulated loans	
		circumstances	for attractiveness on a short WALE might exist in some s. For example, to help reset a lease to a higher rental, or e development of a building.	
Quick Doc		and complete	st complete the Self-employed Income declaration form and verification completed on the business where the g declared including:	
			mployed a minimum ABN 12 Months registration and must ing in the same industry for 2 years.	



8.3 Other Incomes

Proof of all other income, such as superannuation, pensions, annuities, income from property investments, income from share portfolios or income from other family investments must be substantiated at the time of application.

For those applicants who will rely on this income to repay the loan once they retire, their asset and liability position should also be carefully assessed to determine how the debt will be cleared in the future -i.e. can the debt be cleared by:

- · Normal income cash flows, or
- By sale of investment assets (e.g. shares/bonds/managed funds), or
- · By superannuation payout, or
- Realisation of equity in other real estate investment.
- For non-resident applicants, other incomes and allowances can be included when assessing the loan serviceability, only if full documentation and evidence is supplied. Any exception may be approved by Group A or B approvers.

8.3.1 Superannuation

Income derived from a superannuation annuity may be assessed at 100% for the purposes of determining loan serviceability.

8.3.2 Return to Work

Return to work (including Maternity/Paternity Leave/Income Protection Insurance) policy enables consideration of an applicant's income prior to them physically returning to work if they:

- Can provide evidence from the employer as to when the applicant will re-commence employment and under what terms and;
- Serviceability should be calculated on the income expected upon the applicants return to the workplace and;
- The borrower must also demonstrate the ability to meet the required repayments in the period prior to the return to work by some means. This can include demonstrated means other than normal serviceability such as savings reserves that are demonstrated and held on file.

8.3.3 Other Investment Incomes

Investment incomes (e.g. share portfolio and annuities other than superannuation) are assessed at 80% or as otherwise evidenced via long term average. The following additional requirements must also be met:

- Evidence of investment income must be provided;
- Must have similar income for the last 24 months;



 A common-sense approach should be applied to this income to ensure that the returns are accepted at a reasonable level, based on long term average (e.g. say 4%pa of current share portfolio).

8.4 Unacceptable Income Types

The following income types are not allowed in calculation of loan serviceability:

- Social Security Payments (e.g. unemployment benefits, new start, aged pension, carers allowance);
- Maintenance / Child Support that cannot be verified with the Child Support Agency or where verified has less than 5 years to run. (Section 9)
- Undeclared cash income not evidenced in tax returns (e.g. Boarder income and sub-letting;
- Irregular income (e.g. odd jobs, income outside the types detailed in Section 9);
- Drawings / directors loans are not acceptable as it is a reduction of capital and not income.
- Income from any illegal pursuit.

Please note the following in confirmation of incomes:

- Applications where reliance is placed on incomes of guarantors or third-party borrowers must be referred to appropriately authorised DLA Holder for consideration.
- If sufficient documentation is not provided or if any doubt exists regarding the information provided, contact the originator of the document to confirm details of income.
- Please ensure that all Tax File Numbers are removed from copies taken and kept on file.
- Tax agent or accountant prepared tax returns are acceptable. The return must show the following:
 - o Tax agent reference number
 - Name and address of tax agent or accountant o Accountant or tax agent disclaimer.